



ROARK FTP INSTRUCTIONS

1. For security reasons, RoArk's FTP site does not support browser-based FTP. For this reason, it is necessary to use either FTP client software or a command line interface. There are several FTP client programs available on the Internet that are either free, or free to try.

RoArk recommends the following programs:



fetchsoftworks.com - Mac



interarchy.com - Mac



cuteftp.com - PC

2. Once you have acquired and installed a FTP client, log on to RoArk's site using the following credentials:

Host/Site: ftp.roarkgroup.com
Username: roarkftp
Password: kraor (roark backwards)
Directory: Blank or "/"

Note: See screen shots below for configuration help based on Fetch client.

3. Place all files into a single folder or compressed file with company name and brief description and begin upload process.
4. Notify RoArk when FTP client confirms that transmission is complete.



Note: If you are experiencing problems seeing files or getting a listing of the FTP directory, the problem is almost always with the data connection. FTP supports two connection types, Active and Passive. If you experience problems connecting to the site, try turning Passive Mode (PASV) on or off on in your FTP client settings.

